

MISSION

To promote relationships that are respectful, fair and safe, particularly where people and communities are at risk or vulnerable.

VALUES

Clients: all members of our community are entitled to high quality, safe, fair, respectful and affordable services based on their needs and delivered without discrimination.

Social justice: the organisation is committed to promoting and pursuing equity and social justice.

Collaborative relationships: the organisation liaises and networks with other organisations and stakeholders to ensure that clients and staff can maximise their performance and achieve their goals.

Accountability: all activities undertaken by the organisation are targeted to meet client needs, seeking the best possible outcomes with the resources available.

Ethical behaviour: the organisation promotes positive and respectful relationships for all people including its staff, and strives to eliminate any form of discrimination, inequality and abuse.

Valuing each other: the organisation and staff demonstrate their commitment to value each other highly by respecting and supporting each other, and providing a safe and fair workplace.

Professional services: all members of the organisation strive to provide high quality services, uphold their professional integrity, act within their competence and continuously develop their skills.

Relationships Australia has procedures to protect your privacy, ensure your rights and maintain safety. We have processes to assist you to provide feedback or make a complaint about our services together with procedures that cover our duty of care to you and your family members. Please ask staff to explain these to you or provide a copy. These are also available on our website.