

At Relationships Australia we share the following values:

RESPECT

We strive to...

- * Listen to and understand others points of view
- * Be accepting of all people
- * Encourage and support diversity

EQUITY

We strive to...

- * Achieve fairness for all
- * Ensure our services are accessible
- * Promote and pursue social justice

STAFF EXCELLENCE

We strive to...

- * Take responsibility for improving our skills and professionalism
- * Encourage and support the development of all staff
- * Achieve our organisational objectives
- * Recognise team and individuals achievement, commitment and initiative

PROVIDE RESPONSIVE CUSTOMER SERVICE

We strive to...

- * Understand and be responsive to our customers
- * Deliver quality service that is caring and professional

ETHICAL PRACTICE THROUGH INTEGRITY AND HONESTY

We strive to...

- * Maintain our professional integrity
- * Be honest and open
- * Build trust in our relationships

CREATIVITY AND INNOVATION

We strive to...

- * Be creative, flexible and open to change
- * Encourage and deliver innovations to ensure best practice

TEAMWORK

We strive to...

- * Take personal responsibility for contributing to team effectiveness and achievement
- * Support and cooperate with our colleagues
- * Effectively lead and nurture our teams
- * Communicate openly and effectively by keeping people informed and giving and receiving constructive feedback.

We welcome your feedback about our services.

For more information about our network please phone 1300 364 277 or visit our website www.relationships.com.au